



Waiver for all elements at RockReef & PierZip

All participants will be required to wear the safety equipment provided by RockReef, where applicable.

Children under the age of 16 years old must be accompanied by an adult/responsible person over the age of 16 at all times.

You must listen to the instructions given and follow instructors' directions at all times.

Participants need to be dressed appropriately for the activities including closed toe footwear. Loose articles or objects, which could become entangled in the safety equipment or fall on a person below, must be removed prior to starting the activity.

Jewelry must be removed prior to starting the activity.

The consumption of alcohol before or during any activity is strictly forbidden. Anyone found in breach of this rule will be removed from the premises

You should not attempt to use any piece of equipment or perform a maneuver that you feel is beyond your skill level.

All activities demand a degree of agility, strength and stamina. If participants are in any doubt about their ability they are advised to speak to a member of the RockReef staff, who will advise you on your suitability.

You must make our team aware of any medical or physical issues that may limit your enjoyment of any of the RockReef elements

New users and beginners to RockReef are advised to familiarize themselves with the layout of the facilities, this includes making note of all signage around the building.

RockReef reserves the right to refuse entry to any persons without explanation.

Use of recording equipment and photography in the RockReef requires permission. CCTV is in operation and footage is the property of RockReef solely. Images may be captured for promotional or training material, RockReef reserve the copyright to this material.

RockReef does not accept responsibility of liability for any loss or damage to any persons' property in relation to the usage of RockReef, the PierZip and the surrounding areas.

Users of the Pierzip must confirm that they comply within the height and weight restrictions applicable which are clearly indicated in RockReef reception and can be found on the website.

Parents/Guardians must be aware that the activities in RockReef and the PierZip will have to include the following:

- Children will be in close physical proximity to an adult instructor in tight dark spaces.
- Instructors will have to fit, adjust and check harnesses.
- Instructors may have to assist Children down from walls, ropes etc.

As such Instructors will be expected to have physical contact with Children and are trained in this respect.

Due to the hazardous nature of the activities performed in the RockReef centre and the PierZip, participants are advised that this is a potentially a dangerous environment and as such, small injuries that include, but are not limited to small cuts, splinters, abrasions, knocks and bruises can be a normal part of the experience and should be expected. Entry and participation is done so at your own risk. Openwide International Ltd, its directors, staff and volunteers, cannot take liability for personal injury or death unless gross negligence is proven.